

SURREY COUNTY COUNCIL

LOCAL COMMITTEE (TANDRIDGE)

DATE: 9 DECEMBER 2016
 LEAD OFFICER: ZENA CURRY, AREA HIGHWAY MANAGER



SUBJECT: HIGHWAY SCHEMES UPDATE

DIVISION: ALL

SUMMARY OF ISSUE:

At the 11th December 2015 Local Committee, Members agreed a programme of revenue and capital highway works in Tandridge. An amended programme of works was agreed on 23rd March 2016 to take account of the reduced revenue budget. Delegated authority was given to enable the forward programme to be progressed without the need to bring further reports to the Local Committee for decision. This report sets out recent progress. The report also updates Members on the progress of the Wider Network Benefits (East) scheme and the number of enquiries received from customers.

RECOMMENDATIONS:

The Local Committee (Tandridge) is asked to:

- i) Note the contents of the report;
- ii) Authorise the Area Team Manager in consultation with the Chairman and Vice Chairman to finalise the list of local priority schemes for inclusion in the Horizon 2 Roads Major Maintenance Programme (HRMM) by 31st January 2017, following consideration of the selection of schemes under the influence of the Local Committee at the informal Local Committee meeting on 25 November 2016.

REASONS FOR RECOMMENDATIONS:

To update the Local Committee on the progress of the highway works programme in Tandridge.

1. INTRODUCTION AND BACKGROUND:

- 1.1 In December 2015, Local Committee agreed its forward programme for both Integrated Transport Schemes (ITS) Capital Improvement Schemes and ITS Capital Maintenance Schemes. Local Committee also agreed the allocation of its revenue budget for maintenance works. A revised works programme was agreed in March 2016 to take account of the reduced revenue budget devolved to the Local Committee.

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- 1.2 To allow flexibility in the delivery of the Local Committee's highways work programme, delegated authority was given so that works could be progressed without the need to bring further reports to the Local Committee for decision.
- 1.3 In addition to the Local Committee's devolved highways budget, developer contributions are used to fund, either wholly or in part, highway improvement schemes to mitigate the impact of developments on the highway network. The Road Safety Team also has a small Countywide budget which is used, on a priority basis, to address sites with an identified collision problem.

2. ANALYSIS:

- 2.1 **Capital Highway Schemes:** Progress on the approved Local Committee funded programme of highway works in Tandridge is set out in **Annex 1**. It also provides an update on schemes being progressed using developer contributions and the Road Safety Team's schemes for Tandridge.
- 2.2 **Wider Network Benefits (East) scheme:** This project will aid Surrey County Council with managing traffic on the "A" Road Network across the east side of Surrey (Epsom and Ewell, Reigate and Banstead, Mole Valley and Tandridge – the "Coast to Capital" Local Enterprise Partnership corridor), by utilising the latest "Intelligent Transport Systems" developments.
- 2.3 Outline design and procurement of the Automatic Number Plate (ANPR) Cameras, CCTV Traffic Cameras and Variable Message Signs (VMS) are now completed and detailed design of these elements is being refined, whilst site surveys are completed and contractors are mobilised to commence installation of these three work streams.
- 2.4 Installation of ANPR Cameras will commence shortly on the A24, A25, A29 and A246. Most of these cameras will be installed on existing Surrey CC apparatus; Traffic Signals and Lamp Columns, with the installation of new poles for cameras avoided wherever possible.
- 2.5 CCTV Traffic Camera installation has been delayed slightly whilst final decisions are taken on which sites to have installed, as final costs mean that it is unlikely that there is sufficient project budget to install all preferred sites. Again, wherever possible existing Surrey CC apparatus will be used to mount the camera at key locations across the "A" Road network. It is however still anticipated that all installation of CCTV should be completed by April 2017.
- 2.6 VMS installation will also commence shortly and will be a far more visible asset on the A Road network. Final detailed revisions on VMS siting are ongoing, although approximate locations from a network management perspective are already identified. Again it is anticipated that the majority of new VMS signs will be installed by April 2017.
- 2.7 Once these new assets are all commissioned, the back office systems required to link to this equipment will be completed and tested at the Network Management Information Centre Leatherhead.
- 2.8 Work in 2017/18 will focus on "Dial Up Signal Control" (DUSC) Traffic Signal Controllers upgrade and installation and the subsequent design of alternate signal strategies required to make best use of this technology.

2.9 **Customer Enquiries:** The number of enquiries received, by Surrey County Council, between January and September 2016 is 114,082, an average of 12,676 per month. This is a reduction of 1,400 per when compared to previous months, but is still above the 2015 position, which averaged 11,000 per month at the same point.

2.10 **Table 1** below shows the total number of enquiries received from January-September 2016, compared to the same period in 2015.

Period	Surrey Highways: Total enquiries (no.)	Tandridge: Total enquiries (no.)	Local Area Office: Total enquiries (no.)
Jan – Sept 2015	93,885	8,387	3,168
Jan – Sept 2016	114,082	12,493	4,846

Table 1: Customer Enquiries

2.11 For Tandridge specifically, 12,493 enquiries were received between January and September 2016, 4,846 (39%) were directed to the local area office for action, of these 97% were resolved. This response rate is in line with the countywide average.

2.12 As part of our efforts to improve the customer experience, the online reporting is being redesigned, allowing better tracking of reports and the ability to use the maps to identify defects that have already been reported. The outcome of which will be to reduce multiple reports and remove the need for additional site visits by Kier and SCC officers.

2.13 Unfortunately due to problems with the complaints system, information regarding the number and detail of complaints received was not received in time to include within this report. Should any information be received prior to this Local Committee, this information will be included within an addendum and distributed at the Local Committee meeting.

3. OPTIONS:

3.1 Not applicable.

4. CONSULTATIONS:

4.1 Not applicable

5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:

5.1 Budgets are closely monitored throughout the financial year and monthly updates are provided to the Local Committee Chairman and Vice-Chairman. The Local Committee have put in place arrangements whereby monies can be vired between different schemes and budget headings.

6. EQUALITIES AND DIVERSITY IMPLICATIONS:

6.1 It is an objective of Surrey Highways to treat all users of the public highway equally and with understanding. The needs of all road users are considered as part of the design process for highway schemes.

www.surreycc.gov.uk/tandridge

7. LOCALISM:

7.1 Local issues can be addressed through the Member's Community Enhancement Budget.

8. OTHER IMPLICATIONS:

Area assessed:	Direct Implications:
Crime and Disorder	Set out below
Sustainability (including Climate Change and Carbon Emissions)	Set out below
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	No significant implications arising from this report

8.1 Crime and Disorder implications

A well-managed highway network can contribute to reduction in crime and disorder.

8.2 Sustainability implications

The use of sustainable materials and the recycling of materials is carried out wherever possible and appropriate.

9. CONCLUSION AND RECOMMENDATIONS:

9.1 Progress on the programme of revenue and capital highway works in Tandridge is set out in **Annex 1**. The Local Committee is asked to:

- i) Note the contents of this report;
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10. WHAT HAPPENS NEXT:

10.1 Delivery of the highway works programme will continue and a further update report will be presented to the next meeting of the Local Committee.

Contact Officer:

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Consulted:

Not applicable

Annexes:

Annex 1: Summary of Progress

Sources/background papers:

- Report to Tandridge Local Committee, 11th December 2015, Highways Forward Programme 2016/17 – 2017/18
 - Report to Tandridge Local Committee, 23rd March 2016, Revised Highways Forward Programme 2016/17 – 2017/18
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